**Dmitrii Kilishek**

**QA Team Lead**

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**SUMMARY OF QUALIFICATIONS:**

Strong professional with 25 years of hands on IT experience is eager to apply his experience and skills to help your company develop high quality software! My excellent attention to details and testing knowledge along with different operating systems experience including servers and desktops will be beneficial for your business. I have excellent troubleshooting, problem solving and analytical skills that I developed during many years of hands on IT experience. I’m able to understand business requirements and apply them as guidelines for testing efforts. Strong team player and leader. I enjoy mentoring and making a team work together to achieve great results. Willing to build communication on all levels. Highly responsible, open minded, results oriented, self-motivated, fast learning person. I’m willing to keep up with the latest technologies and learn something new every day. Excellent verbal and written communication skills. Green Card holder.

**TECHNICAL SKILLS**

Platforms: Windows Servers/Desktops, Linux(Servers/Desktop), Mac, iOS, Android

Testing tools: AutoIt, TM4J Jira Test Management, TestRails, Charles Proxy, Wireshark, Browser devtools. Mobile platforms such as iTools, Android SDK.

Bug tracking: Jira, Bugzilla, Mantis, uTest platform.

Networking protocols: TCP/IP, DNS, DHCP, FTP, NAT, VPN

Virtualization technologies/Cloud: VMWare, VirtualBox, Xen, Amazon AWS, Microsoft Azure.

Software/Version control tools: MS Office, Git, GitHub, Bitbucket

Programming languages: Windows Powershell, Bash, SQL, Python, MySQL, HTML, CSS, JavaScript, PHP.

**Senior QA Engineer - AppGuard, Inc. A Blue Planet-Works Company, Chantilly VA, USA 02/2018 - Current**

* Organized and lead QA team of 7 engineers. Report directly to VP.
* Responsible for Quality Assurance for general audience Windows based product releases.
* Responsible for test planning and measurements along with testing documentation.
* Responsible for writing test cases, use cases, user stories, traceability matrices.
* Established and conduct daily SCRUM meetings.
* Provide mentoring to the team members on product functionality.
* Participate in active testing from early development stages to releases.
* Perform manual testing for Windows cybersecurity client and its managing web application.
* Work on Windows client automation using AutoIt, powershell, windows command line.
* Work closely with developers on troubleshooting for discovered issues. Make sure bugs are getting fixed.
* Participated in early development stages for Windows Server based product, researched product behavior on multiple Server platforms, this effort led to successful POC. The product is now successfully released to the general audience and installed on thousands of Servers all over the world.

**QA Engineer II - comScore Inc., Reston VA, USA, 06/2016 – 02/2018**

* Performed manual testing for client applications on Windows, Mac OS and Linux.
* Provided testing support for existing products. Wrote test cases, test scenarios, test plans.
* Performed regression testing, positive and negative testing, usability and localization testing, bug fix testing.
* Demonstrated highest attention to details which helps find multiple blockers and show stoppers.
* Wrote high quality bug reports, discussed with team leads and developers to get issues fixed.
* Carried out full issue workflows from initial report to closure.
* Consulted team members on product specifications and testing specific.
* Conducted deployments to production for releases and patches.
* Developed automation scripts for test build environment setup and build installation on Windows and Mac.
* Established, optimized and kept updated a set of VM images for Windows and Mac OS.
* Participated in research activities for new projects with no initial information available.
* Performed research on a new product, based on my research results the company refused to acquire another company since their product was completely useless. This helped to save a lot of money for the company.

**QA** **Engineer – Applause / uTest, Sterling VA, USA, 2014 – 2016**

* Participated in more than 990 test cycles for almost 340 different products.
* Gold Rated tester. 4 times awarded as Favorite tester of the cycle.
* Performed manual testing, acceptance testing, regression testing, positive and negative testing, usability testing, localization testing.
* Utilized different mobile and desktop platforms such as iOS, Android, Windows 7, 8.1, 10. Mac OS X 10.x, Linux.
* Participated in continuous test cycles for US based: major cable provider, major real estate database company, major entertainment group, multinational financial services corporation, major clothes retailer, major publishing and financial information firm and others.
* Wrote and executed test cases, test plans, wrote quality bug reports and submitted them to uTest platform.
* Communicated with Testing Team Leads and Project Managers regarding test cycles and products.
* Successfully passed Testing Team Lead exam in August 2015.

**Owner / CEO – Systems and Services LLC, St.Petersburg, Russia. 2007 - 2014**

* Ran my own company of eight employees. The company provided System Administration services to small/mid businesses.
	+ Managed a group of System Administrators and Technicians.
	+ Provided Level III customer support
	+ Made all business related decisions. HR, Sales, Taxes and so on.
	+ Provided training to the employees
* The company supported multiple customers and provided following services:
	+ Maintenance and support for 120+ workstations, 10+ MS Windows servers and 5+ Linux servers.
	+ Built local area networks from scratch. Maintained MS Windows servers, Linux servers, backups and system upgrades.
	+ Utilized visualization technologies to achieve better performance for customers' servers and implemented improvements to their network infrastructures.
	+ Built, tested and supported the company website using HTML, CSS, PHP and web forum engine.
	+ Integrated, tested and supported a web based ticket system to simplify the way customers could get support and trace their requests.
	+ Developed, tested and maintained websites for the customers in different areas of business: eCommerce, Accountants, Construction.

**Principal System Administrator – DiCom Services LLC, St.Petersburg, Russia. 2004 – 2007**

**IT Consultant / System Administrator - American Starlex Int'l Co., Omaha, NE, USA 1998 – 2004**

**PC Technician / System Administrator – Einstein JSC, St.Petersburg, Russia 1994 – 2004**

**Courses / certificates**

* BBST – Foundations course graduate 2015, Bug Advocacy course graduate 2016.
* Skillsoft – Agile Principles and Methodologies, Agile Project Planning, Agile Project Scheduling and Monitoring, Agile Stakeholder Engagement and Team Development.